audiovisual serving devices to present the program material;

presenting the program material to the user over the Room Communication Subsystem; and

creating a set of user data, said set of user data listing stated user preferences.

14. A method for presenting program material from a plurality of program sources to users using a host computing device and allocating tasks among a plurality of audiovisual serving devices, said method comprising:

responding to a user request to order program material by selecting one of a plurality of Assignable Computing Devices to generate a menu, said menu listing available program material;

presenting the user with a broadcast channel;

presenting the user with said menu over a Room Communication Subsystem;

receiving a program selection from the user over the Room Communication Subsystem;

responding to said selection of program material by selecting one of a plurality of audiovisual serving devices to present the program material; and

presenting the program material to the user over the Room Communication Subsystem; and

creating a set of user data, said set of user data listing stated user preferences.

18. A method for presenting program material from a plurality of program sources to users using a host computing device and allocating tasks among a plurality of audiovisual serving devices, said method comprising:

responding to a user request to order program material by selecting one of a plurality of Assignable Computing Devices to generate a menu, said menu listing available program material;

presenting the user with said menu over a Room Communication Subsystem;

receiving a program selection from the user over the Room Communication Subsystem;

responding to said selection of program material by selecting one of a plurality of audiovisual serving devices to present the program material;

presenting the program material to the user over the Room Communication Subsystem; and

polling the audiovisual serving device for status after a first defined interval of time.

26.   An apparatus for presenting program material from a plurality of program sources to users using a host computing device and a plurality of audiovisual serving devices, comprising:

a programming subsystem, said programming subsystem including a plurality of audiovisual serving devices;

a Room Communication Subsystem, said Room Communication Subsystem connecting a plurality of user terminals to the system;

a Site Management Subsystem; and

a plurality of Assignable Computing Device audiovisual serving devices;

wherein said audiovisual serving devices communicate with the user terminals over said Room Communication Subsystem, said Site Management Subsystem can assign at least one Assignable Computing Device to communicate with a user terminal in response to an initial communication from a user terminal; a set of user data is stored, said user data listing stated user preferences, and further wherein a menu responsive to a list of currently available program material may be generated.

29.   An apparatus for presenting program material from a plurality of program sources to users using a host computing device and a plurality of audiovisual serving devices, comprising:

a programming subsystem, said programming subsystem including a plurality of audiovisual serving devices;

a Room Communication Subsystem, said Room Communication Subsystem connecting a plurality of user terminals to the system;

a Site Management Subsystem;

a plurality of Assignable Computing Device audiovisual serving devices; and

a broadcast channel;

wherein said audiovisual serving devices communicate with the user terminals over said Room Communication Subsystem, said Site Management Subsystem can assign at least one Assignable Computing Device to communicate with a user terminal in response to an initial communication from a user terminal, and a set of user data is stored, said user data listing stated user preferences.

Please add new claims 36-45 as follows:

36.   (Added) The method of claim 11, wherein the menu generated is automatically customized based on information related to the user.

37.   (Added) The method of claim 11, wherein the menu generated is customized upon the request of the user.

38.   (Added) The method of claim 14, wherein the menu generated is automatically customized based on information related to the user.

39.   (Added) The method of claim 14, wherein the menu generated is customized upon the request of the user.

40.   (Added) The method of claim 18, wherein the menu generated is automatically customized based on information related to the user.

41.   (Added) The method of claim 18, wherein the menu generated is customized upon the request of the user.

42.   (Added) The apparatus of claim 26, wherein the menu generated is automatically customized based on information related to the user.

43.   (Added) The apparatus of claim 26, wherein the menu generated is customized upon the request of the user.

44.   (Added) The apparatus of claim 29, wherein the menu generated is automatically customized based on information related to the user.

45.   (Added) The apparatus of claim 29, wherein the menu generated is customized upon the request of the user.